



Welcome! Please acquaint yourselves with our House Rules!

Dear guests,

to offer you a pleasant stay in the villa and avoid any misunderstandings, please familiarize yourself with our House rules which are an integral part of the contracts concluded between the Host and the Guests. For any additional information, please call the reception desk.

General rules

All guests are required to follow these House rules and other rules that apply in this House.

By confirming the reservation and/or starting to use the accommodation, you agree and accept all the provisions of this House rules and undertake to fully comply with them.

In case of failure to comply with the House rules, and especially if the guest in any way disturbs the stay of other guests with his behavior or does not respect the rules on the prohibition of excessive noise and commotion, the host has the right to terminate the contract with immediate effect and stop providing services to the guest as well as to retain/charge the full price of the stay for the booked period (regardless of the early departure) and retain the security deposit / damage deposit.

In addition to the above, in such a case the host also has the right to compensation for all damages from the guest.

Particular rules

1. Upon their arrival at the facility, all guests hand over to the host of the facility their personal documents (passports or identity cards) in order to be registered with the Tourist Board, and they pay their bills in full (cash or card).
2. The host is at your service during your stay for all the information and help you need. The host is not obliged or responsible for organizing the free time and entertainment of the guests.
3. On the day of your arrival, the villa will be ready for use by 4 pm at the latest. Late arrivals after 10 pm must be announced in advance to the reception desk.
4. On the day of their departure, the guests are to leave the villa by 10 am so the villa can be cleaned and made ready for the next guests. Staying at the villa after 10 am will be charged as an extra overnight.

The guests are expected to leave the villa in the same condition in which they found it on the day of their arrival - tidy and undamaged.

5. When their stay has ended, the guests will return the keys in proper working order.
6. It is prohibited to destroy other people's property, cause commotion and disturb the neighbors. The time from 10 pm to 8 am is a time of night peace and it is therefore specifically prohibited to make noise between 10:00 p.m. and 8:00 a.m. In case of excessive noise and commotion, the host has the right to terminate the contract with immediate effect and stop providing services to the guest and is therefore allowed to expel the guests from the House.

In such a case the host is also entitled to exercise all the other rights/sanctions listed in the General rules.

7. Pets (dog, cat) are welcome with prior notice. Pets are not allowed in the courtyards of other villas. It is forbidden for pets to go off-leash within the resort. It is forbidden for pets to bathe in the pool. Pets are not allowed to defecate within the resort.
8. Driving within the resort is limited to 10 km/h.
9. Drying laundry and towels is only allowed using the provided drying racks.
10. The host is not responsible for the property of the guests but will do everything in his power to protect it and warn the guests of possible dangers. When they go out, the guests must lock the doors and close the windows of the villas. Do not leave valuables in cars. The host is not liable in any case for any theft of items from cars and/or villas. The guests are responsible for their behaviour in the villa or the resort, and in case of accidents they bear the consequences.
11. Use of the children's playground and sauna is at your own risk. The sauna is not recommended for children, pregnant women and people with health problems.
12. The guests are responsible for the order and cleanliness of the villa and are required to maintain it. The host is not obliged to clean and tidy up during the stay of the guests or to take out the garbage from the facility. The guests are kindly requested to sort the garbage and dispose of it in the containers provided in front of the resort's entrance.
13. It is forbidden to throw waste in toilet bowls, washbasins and other places that are not intended for that purpose. Smoking is not allowed inside the villa and is only allowed outdoors. Smokers are asked not to throw cigarette butts around the house, in the yard or outside the yard, and to comply with all safety measures for fire prevention for their own personal safety.
14. The host may enter the facility while the guests are away in case he has a reasonable suspicion that the facility itself or the property of the guests are in danger, and when he has a reasonable suspicion that the house rules are being violated.

15. Weapons, illicit narcotics, flammable and explosive substances, substances with a strong or unpleasant odour and any electrical appliances are not allowed in the villas/resort without the permission of the host. This rule does not apply to electrical appliances for personal care.
16. During their stay, the guests can use all the appliances provided at the facility. The guests are familiar with the use of all items, inventory and appliances and undertake to handle them with care and in accordance with their intended purpose. If installations, furniture, appliances, inventory or accommodation equipment is lost or damaged, the guest is obliged to notify the host and reimburse the value of the missing or destroyed items. If a guest notices any damage or missing equipment, appliances, installations or inventory upon first entering the facility after checking in at the reception desk, he is obliged to report it to the host in order to avoid possible argument. If the host notices the loss of or damage to installations, appliances, inventory or accommodation equipment after the guest has checked out and left the resort, the host will subsequently claim the damage from the guest in court.
17. In the event of a malfunction of the equipment or appliances at the facility, please notify the host immediately and he will try to mend it as soon as possible.
18. It is not allowed to move furniture between rooms and take out the interior equipment to another accommodation unit or outside the house (chairs from the kitchen to the terrace, utensils for preparing and consuming food in another accommodation unit) unless approved by the host.
19. During their stay, the guests can use the outdoor grill, but they must provide the charcoal themselves. Please, handle the grill carefully, to avoid fire hazard.
20. Please act with care in the rented facility, be sure to turn off the electrical appliances and turn off the taps when you go out. When you go out, please close the parasols and all doors and windows, so that in case of storm, thunder or wind gusts, no damage occurs.
21. The guests who are not registered and listed as guests of the resort are not allowed to stay at the villa or sleep over. Any visits to the guests of the villa are only possible with the prior approval of the host.
22. The stay of the guests who do not comply with the House rules and disturb the peace will be unconditionally terminated and sanctioned in accordance with the General rules stated above.

If you decide to terminate your stay earlier, you are obliged to pay the full amount of the reservation.
23. Any comments, suggestions and compliments can be communicated to your host at the reception desk that remains at your disposal during working hours from 8 am to 4 pm.

Thank you for choosing us for your vacation!

Have a pleasant stay!